

KU'FORK User App Policy:

Eligibility: Use of the KU'FORK User App is limited to individuals who are at least 18 years of age. By using the app, you represent and warrant that you are 18 years of age or older.

Account Registration: To use the app, you must register for an account. During registration, you will be required to provide certain personal information, including your name, email address, and payment information. You agree to provide accurate and complete information and to keep your account information up-to-date.

Ordering and Payment: The KU'FORK User App allows you to place orders for food and beverages and make payments through the app. You are responsible for all charges incurred under your account. By placing an order, you authorize KUFORK to charge your payment method for the total amount of your order, including any taxes and fees.

Order Cancellation and Refunds: You may cancel an order at any time prior to its preparation, when it's accepted in the kitchen it's not possible to cancel it anymore. Refunds for canceled orders will be issued to the payment method used to place the order.

Promotions and Discounts: KU'FORK may offer promotions or discounts to app users from time to time. These promotions and discounts are subject to change and may be discontinued at any time without notice.

Privacy: KUFORK respects your privacy and is committed to protecting your personal information. Please refer to our Privacy Policy for more information on how we collect, use, and disclose your personal information.

Intellectual Property: The KU'FORK User App and all content and materials contained on the app, including text, graphics, logos, images, and software, are the property of KUFORK and are protected by copyright, trademark, and other intellectual property laws. You agree not to reproduce, duplicate, copy, sell, resell, or exploit any portion of the app or its content without the express written permission of KU'FORK.

User Content: The KU'FORK User App may allow users to submit or upload content, such as reviews or photos. By submitting or uploading content, you grant KUFORK a non-exclusive, royalty-free, perpetual, irrevocable, and fully sublicensable right to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, and display such content throughout the world in any media.

Disclaimer of Warranties: The KU'FORK User App and all content and materials contained on the app are provided on an "as is" and "as available" basis. KU'FORK makes no representations or warranties of any kind, express or implied, as to the operation of the app or the information, content, materials, or products included in the app.

Limitation of Liability: In no event shall KU'FORK be liable for any damages whatsoever, including but not limited to any direct, indirect, special, incidental, or consequential damages, arising out of or in connection with the use or inability to use the KUFORK User App.

By using the KU'FORK User App, you agree to be bound by the terms and conditions of this policy. We reserve the right to change this policy at any time without notice. Your continued use of the app following any changes to this policy will be deemed acceptance of those changes.

The KU'FORK User App and all content and materials contained within it, including text, graphics, logos, images, and software, are the property of KU'FORK and are protected by copyright, trademark, and other intellectual property laws. You may not use or reproduce any content or materials from the app without the express written consent of KU'FORK.

User Conduct: You agree to use the KU'FORK User App only for lawful purposes and in accordance with these terms and conditions. You may not use the app for any illegal or unauthorized purpose, or in any way that could damage, disable, overburden, or impair the app or interfere with any other party's use and enjoyment of the app.

Disclaimer of Warranties: KU'FORK makes no representations or warranties of any kind, express or implied, as to the operation of the app or the information, content, materials, or products included in the app. You expressly agree that your use of the app is at your sole risk.

Limitation of Liability: KU'FORK will not be liable for any damages of any kind arising from the use of the app, including, but not limited to, direct, indirect, incidental, punitive, and consequential damages.

Changes to the User App Policy: KU'FORK reserves the right to change these terms and conditions at any time without notice. Your continued use of the app following any changes to these terms and conditions constitutes your acceptance of the new terms and conditions.

By using the KU'FORK User App, you agree to be bound by these terms and conditions. If you do not agree with these terms and conditions, you should not use the app.

KU'FORK Claims Policy:

Purpose: The purpose of this policy is to establish procedures for handling and resolving claims made against KU'FORK.

Reporting Claims: Any claim against KU'FORK must be reported in writing to our customer service department within 10 business days of the incident giving rise to the claim. The claim must include the date, time, location, and details of the incident, as well as the name, address, and contact information of the person making the claim.

Investigation: KU'FORK will investigate all claims promptly and thoroughly. We may request additional information or documentation from the person making the claim to assist in our investigation.

Resolution: KU'FORK will use its best efforts to resolve claims in a timely and fair manner. This may include offering a refund, replacement, or another appropriate remedy. If a claim cannot be resolved to the satisfaction of both parties, it may be referred to a neutral third party for resolution.

Limitation of Liability: KU'FORK's liability for any claim shall be limited to the number of damages actually suffered by the person making the claim, and in no event shall KU'FORK be liable for any consequential, indirect, or punitive damages.

Governing Law: This policy and any claims arising under it shall be governed by and construed in accordance with the laws of the Czech Republic.

Changes to the Claims Policy: KU'FORK reserves the right to change this policy at any time without notice. Your continued use of our products or services following any changes to this policy constitutes your acceptance of the new policy.

At KUFORK, we are committed to providing our customers with a convenient and secure ordering experience through our mobile app. To ensure the safety and privacy of our customers, we have implemented the following policies for our mobile app:

Data security: We take the security of our customer's personal and financial information very seriously. All data transmitted through our app is encrypted and protected against unauthorized access or breaches.

Privacy policy: We respect the privacy of our customers and will not share or sell any personal information collected through our app to third parties. Our privacy policy can be found on our website or within the app.

Payment security: We use secure payment processors to process all transactions made through our app. All payment information is encrypted and protected against unauthorized access or breaches.

Order accuracy: We strive to ensure that all orders placed through our app are accurate and delivered on time. In the event that there is an issue with an order, our customer service team will be available to assist and resolve any issues.

User account: In order to use our app, customers will need to create a user account. This account will allow customers to view their order history, save their favorite orders, and make future orders more efficient.

Push notifications: We will send push notifications to users of the app to keep them informed about new menu items, promotions, and special offers. Users can opt out of these notifications at any time.

Updates and maintenance: We will periodically update our app to fix bugs, improve performance, and add new features. During these updates, the app